

PUBLIC OVERSIGHT ROUNDTABLE
THE DISTRICT OF COLUMBIA'S INFORMATION
TECHNOLOGY LEGACY

Before the
Committee on Government Operations
Council of the District of Columbia

The Honorable Vincent B. Orange, Sr., Chairman

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Council Chamber



Testimony of
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Good morning, Mr. Chairman and members of the committee. My name is Maynard Gambrell, and I am the chief information officer for the Office of the Chief Financial Officer (OCFO). I am here on behalf of Dr. Gandhi and the OCFO to discuss the information technology (IT) support provided to us by the Office of the Chief Technology Officer (OCTO).

The OCFO is very pleased with the support provided to us by OCTO. It has been beneficial to the OCFO internally and to our ability to better serve both other District agencies and the citizens of the District. While there are a number of areas where OCTO provides support to us, I would like to highlight the following examples.

Citywide Project Sponsorship – ASMP

The OCFO benefits from the Administrative Services Modernization Program (ASMP), which Ms. Peck will discuss in greater detail in her testimony. In particular for the OCFO, the budget system in ASMP represents a business transformation that will provide a District-wide, Web-based tool designed to improve the efficiency and accuracy of the city's budget process. We believe that when fully implemented, the ASMP budget system will meet the goals of 100% online processing, a 25% decrease in the number of annual reprogrammings, enhanced reporting and improved accuracy of budget submissions, and improved decision-making based on more timely and accurate data.

The ASMP budget system project is currently being managed jointly by OCTO and our Office of Budget and Planning (OBP). OCTO provides project

management support, along with the technical resources necessary to make it a success; OBP provides leadership and expertise in budget formulation, execution, and strategic budgeting.

IT Shared Services

OCTO offers several shared IT-related services, such as data center management for mainframe and server platforms, management and support of desktops and laptop PCs, and consortiums, where agencies with similar requirements combine their resources to implement common systems. The OCFO is interested in the consortium for document management. Overall, these OCTO services offer agencies cost-effective alternatives to maintaining their own services.

IT Vision

The OCFO also benefits from OCTO's technical "vision" for the city. By this I mean a District-wide discipline for acquiring and using IT services, and a set of standards and accepted policies for what is bought and how projects and resources are managed.

OCFO Web site

In the summer of 2001, the OCFO entered into a Memorandum of Understanding with OCTO, whereby OCTO assumed responsibility for management of the OCFO Web site. This agreement was later amended to include the CFO Intranet site.

OCTO has provided exceptional service to the OCFO under this agreement. In addition to revamping our Web sites to bring them current with District government standards, OCTO has helped us add greater functionality. For

instance, they created a searchable database for fiscal impact statements and an online inquiry form for citizens to request information about unclaimed property.

When we request updates to our sites, OCTO responds within 24 hours, if not the same day, which means the OCFO is able to timely and efficiently share information – such as testimonies, press releases, and tax forms – with its stakeholders and the citizens of the District.

Mr. Chairman, this concludes my testimony. I would be pleased to answer any questions you may have.

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